

App 2

**From:** N Hoxha

**Sent:** 04 February 2025 14:57

**To:** Licensing <[Licensing.Licensing@haringey.gov.uk](mailto:Licensing.Licensing@haringey.gov.uk)>

**Subject:** Re: NOISE & NUISANCE REPRESENTATION: Application for a Premises Licence- Te Zgara Ltd, Unit 70-72 The Mall, Mayes Road, Wood Green, London N22 6YQ (WK/619356)

Dear Craig Bellringer,

Thank you for your email and for outlining the suggested operating schedule and conditions for our premises licence application.

I would like to begin by emphasising that Te Zgara Ltd is a family-friendly restaurant designed to create a welcoming and safe environment for all members of our local community. This is not a bar, pub, or any type of establishment that promotes or attracts anti-social behavior. Instead, our goal is to offer a warm, cultural dining experience that reflects the values of the community we proudly serve.

Over the past three months, at least 200 local residents; families, couples, and everyday members of the community pass by the restaurant and express their excitement about its opening. This alone reflects the strong community spirit surrounding the restaurant, and we are committed to ensuring Te Zgara becomes a positive, family-oriented space for everyone.

After reviewing your suggestions, I fully agree with all the proposed operating hours and conditions. I am committed to implementing every point to ensure Te Zgara Restaurant operates in a way that promotes safety, reduces nuisance, and contributes positively to the community.

## 1. Operating Schedule

Hours Open to the Public:

Monday to Friday: 08:00 to 22:00 hours

Saturday to Sunday: 08:00 to 23:00 hours

### Seasonal Variations:

During Christmas, New Year's, and Easter: 10:00 to midnight

Public Holidays: Open until 12:30 AM

### Regulated Entertainment (Live Music):

- Monday to Friday: 19:00 to 21:30 hours
- Saturday to Sunday: 19:00 to 22:30 hours

### Non-Standard Timings:

- New Year's Eve: Live music until midnight
- Christmas Eve: Live music until 23:30
- Public Holidays: Live music until midnight on the evening before

### Recorded Music:

- Monday to Friday: 08:00 to 22:00 hours
- Saturday to Sunday: 08:00 to 23:00 hours

### Sale of Alcohol (On the Premises Only):

- Monday to Friday: 11:00 to 21:30 hours
- Saturday to Sunday: 11:00 to 22:30 hours

### Non-Standard Timings:

- Christmas Eve: Alcohol served until 23:30
- New Year's Eve: Alcohol served until midnight
- Public Holidays: Alcohol may be served until midnight

Special Events: Temporary Event Notices (TENs) will be submitted for any timings beyond the schedule.

## 2. Prevention of Crime and Disorder

- Installation of digital CCTV covering entrance doors (inside and outside) with full-frame shots of heads and shoulders.
- HD color images with date/time stamps, retained for 31 days, available to police upon request.
- A trained staff member on-site at all times to operate CCTV.
- A monitor available to review live and recorded footage.
- CCTV system to be regularly maintained for quality assurance.
- An incident logbook to record: Crimes reported, complaints received, incidents of disorder, seizures of drugs/offensive weapons, CCTV faults. Visits by relevant authorities or emergency service
- Toilet checks for signs of drug use between 18:00 hours and closing time, with records kept for six months.

### 3. Prevention of Public Nuisance

- The area immediately outside the premises will be kept clean and free from litter.
- Waste disposal will be managed responsibly to prevent odours and minimize disruption.
- No more than four people will be allowed to stand outside smoking/congregating during live entertainment.
- External doors and windows will be kept closed (but not locked) during live or recorded music.
- Prominent notices at exits requesting customers to respect neighbors and leave quietly.
- No loudspeakers will be placed in the entrance lobby or any external area.

### 4. Protection of Children from Harm

- All staff involved in alcohol sales will receive induction and refresher training on the Licensing Act 2003 and licence conditions.
- Training records will be documented and available to police/local authorities upon request for at least one year.
- A 'Think 25' scheme will be implemented, with relevant signage displayed.
- A refusals register will be maintained, recording any refused alcohol sales, kept for at least one year.

### 5. Public Safety

- Alcohol will only be supplied to persons consuming table meals, ensuring it is served as a complement to food, not for standalone consumption.

I want to reaffirm that I fully agree with all these conditions and will implement them in full to ensure Te Zgara Ltd operates as a safe, secure, and family-friendly environment. As both a parent and a member of this community, I am personally committed to maintaining a space where families feel comfortable and respected. My own family members, including my children, will be present in the restaurant, and I would never tolerate an environment that promotes anti-social behaviour.

Kind regards,

Niman Hoxha

Te Zgara Ltd

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**From:** Craig Bellringer <[Craig.Bellringer@haringey.gov.uk](mailto:Craig.Bellringer@haringey.gov.uk)>

**Sent:** 22 January 2025 10:23

**To: Subject:** Application for a Premises Licence- Te Zgara Ltd, Unit 70-72 The Mall, Mayes Road, Wood Green, London N22 6YQ (WK/619356)

Hi Niman,

Please see below and send through any comments and if you agree?

I suggest the following operating schedule:

**Regulated Entertainment:** Live Music

Monday to Friday 19.00 to 21.30 hours

Saturday to Sunday 19.00 to 22.30 hours

**Non-standard timings:**

New Year's Eve: Live music may be performed until midnight.

Christmas Eve: Live music may continue until 23.30.

Public Holidays: On the evening before a public holiday, live music may be performed until midnight.

**Recorded Music:**

Monday to Friday 08.00 to 22.00 hours

Saturday to Sunday 08.00 to 23.00 hours

**Sale of Alcohol**

Monday to Friday 11.00 to 21.30 hours

Saturday to Sunday 11.00 to 22.30 hours

Supply of alcohol ON the premises.

**Non-standard timings:**

Christmas Eve: Alcohol will be served until 23.30

New Year's Eve: Alcohol will be served until midnight.

Public Holidays: On public holidays such as Easter Monday and bank Holidays, alcohol may be served until midnight.

Special Events: A Temporary Event Notice would need to be submitted for any timings going over the operating schedule.

**Hours Open to Public**

Monday to Friday 08.00 to 22.00 hours

Saturday to Sunday 08.00 to 23.00 hours

**Seasonal Variations:**

During Christmas, New Year's and Easter may adjust hours to 10am to midnight.

Non-standard timings:

During Christmas, New Years, and Easter to adjust hours to 10am to midnight. On public Holidays the premises will remain open until 12.30am.

Also I request the following conditions to be added to the operating schedule.

## **THE PREVENTION OF CRIME AND DISORDER**

Digital CCTV conditions.

Cameras must be sited to observe the entrance doors from both inside and outside.

Cameras on the entrances must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification.

Provide a linked record of the date, time of any image.

Provide HD digital quality images in colour during opening times

Have a monitor to review images and recorded quality.

Be regularly maintained to ensure continuous quality of image capture and retention.

Member of staff trained in operating CCTV at venue during times open to the public.

Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data they require. Copies must be available within a reasonable time to Police on request

An incident logbook shall be kept at the Premises and made available on request to a police officer or authorised officer of the Licensing Authority. The logbook shall record the following:

- (a) All crimes reported to the venue
- (c) Any complaints received
- (d) Any incidents of disorder
- (e) Seizures of drugs or offensive weapons
- (f) Any faults in the CCTV system or searching equipment or scanning equipment
- (h) Any visit by a relevant authority or emergency service.

Toilets at the premises shall be checked for any sign of drug use between 18.00 hours and closing time. A record shall be kept of the times, dates and any issues discovered. These records shall be kept for six months. Records must be made available to an authorised officer of the Council or police upon request.

## **THE PREVENTION OF PUBLIC NUISANCE**

The premises licence holder shall ensure that the area immediately outside the premises is kept clean and free from litter at all material times to the satisfaction of the Licensing Authority.

Waste will be disposed of responsibly to prevent odour, and collection times will be scheduled to minimize disruption.

No more than 4 persons standing outside smoking/ congregating during live entertainment nights.

All external doors and windows to be kept closed but not locked whilst regulated entertainment / live or recorded music is being played.

Prominent, clear and legible notices shall be displayed at all public exits from the premises requesting customers respect the needs of local residents and leave the premises area quietly. These notices shall be positioned at eye level and in a location where those leaving the premises can read them.

Loudspeakers shall not be located in the entrance lobby or any outside/external area of the premises building.

## **THE PROTECTION OF CHILDREN**

All staff involved in the sale of alcohol shall receive induction and refresher training regularly relating to the sale of alcohol in respect to the Licensing Act 2003 legislation and the times and conditions of the premises licence.

All training relating to the sale of alcohol and the times and conditions of the premises licence shall be documented and records kept at the premises. These records shall be made available to the Police and/or Local Authority upon request and shall be kept for at least one year.

A 'Think 25' scheme shall be operated and relevant material shall be displayed at the premises.

A written record of refused sales shall be kept on the premises and completed when necessary. This record shall be made available to Police and/or the Local Authority upon request and shall be kept for at least one year from the date of the last entry.

## **PUBLIC SAFETY**

Alcohol shall not be supplied otherwise than to persons taking table meals for consumption by such persons as ancillary to the meal.

**Craig Bellringer**

**Noise and Nuisance Officer**

**Neighbourhoods & Environments**



**1<sup>st</sup> Floor, New River House, 225 High Road, London, N22 7TR**

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